

# SENATE CHAMBER

STATE OF OKLAHOMA

DISPOSITION

☒ FLOOR AMENDMENT

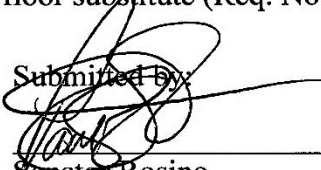
No. 2

☐ COMMITTEE AMENDMENT

(Date)


I move to amend Senate Bill No. 1834, by the attached floor substitute (Req. No. 3737) for the title, enacting clause and entire body of the measure.

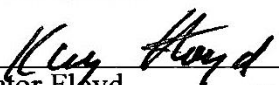
Submitted by

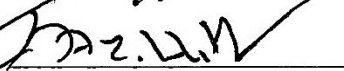
  
Senator Rosino

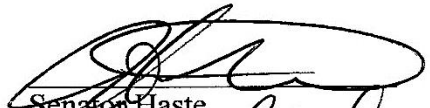
I hereby grant permission for the floor substitute to be adopted.


  
Senator Dugger, Chair (required)

  
Senator Weaver

  
Senator Floyd

  
Senator Hall

  
Senator Flaste

  
Senator Stephens

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Senator Young

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Senator Treat, President Pro Tempore

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Senator McCortney, Majority Floor Leader

Note: General Government committee majority requires four (4) members' signatures.

I hereby grant permission for the floor substitute to be adopted.

  
Senator Thompson  
Appropriations Committee Chair

Rosino-KR-FS-SB1834  
3/22/2022 8:47 AM

(Floor Amendments Only)

Date and Time Filed: 3-22-22

9:37 am *fd*

☐ Untimely

☐ Amendment Cycle Extended

☐ Secondary Amendment

STATE OF OKLAHOMA

2nd Session of the 58th Legislature (2022)

FLOOR SUBSTITUTE  
FOR

SENATE BILL NO. 1834

By: Rosino of the Senate

and

Boatman of the House

FLOOR SUBSTITUTE

[ use of citizen feedback - funding of certain study  
- Office of Management and Enterprise Services to  
collect or contract for the collection of certain  
data by certain date - conduct ongoing annual  
evaluation - codification - effective date ]

BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

SECTION 1. NEW LAW A new section of law to be codified  
in the Oklahoma Statutes as Section 1200 of Title 74, unless there  
is created a duplication in numbering, reads as follows:

A. Starting in fiscal year 2023, studies shall be funded to  
collect citizen satisfaction feedback for state agencies interfacing  
with Oklahoma citizens to use as a guide for service improvements  
including the:

1. Oklahoma Employment Security Commission;
2. Department of Corrections;
3. State Department of Health;
4. Department of Human Services;

1        5. Oklahoma Health Care Authority;

2        6. Oklahoma Medical Marijuana Authority within the State  
3 Department of Health;

4        7. Office of Management and Enterprise Services;

5        8. Department of Transportation;

6        9. Department of Public Safety;

7        10. Oklahoma Department of Veterans Affairs;

8        11. Oklahoma Turnpike Authority; and

9        12. Oklahoma Tourism and Recreation Department.

10       B. Upon the receiving of funding to conduct such studies, the  
11 Office of Management and Enterprise Services shall prioritize  
12 working with state agencies to collect citizen feedback by  
13 contracting with a third-party provider no later than July 1, 2023,  
14 to conduct an evaluation of services provided to the public by this  
15 state.

16       C. The evaluations shall gather citizen feedback from the  
17 citizens engaging with state agencies listed in subsection A of this  
18 act.

19       D. Upon the completion of such studies, the Office of  
20 Management and Enterprise Services shall prepare a report that  
21 contains a summary of feedback on the services being provided to  
22 citizens by the agencies. The findings of each annual report shall  
23 be submitted to the Governor, President Pro Tempore of the Senate,  
24 and the Speaker of the House of Representatives.

1 E. Each state agency shall review citizen feedback from the  
2 annual findings and create a subsequent plan of action report to  
3 improve services based on the feedback provided by the citizens.

4 SECTION 2. This act shall become effective November 1, 2022.

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6 58-2-3737 KR 3/22/2022 9:58:58 AM  
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